



CULLEOKA WATER SUPPLY CORPORATION

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P.O. Box 909
Princeton, Texas 75407
972-736-2592
Culleoka.org

Attention Member:

Culleoka Water Supply reluctantly mails invoices through the United States Postal Service at the end of each month. There has been an increasing number of members who are not receiving their invoices in a timely manner. Information from the post office staff indicates that the problem is they are sort staffed. Please remember, members are still responsible for paying the bill by the 15th of each month. Failure to receive your invoice does not negate the responsibility to pay the bill on time. Late fees still apply, as well as disconnects.

Members are offered multiple ways to view and pay their invoices.

You are encouraged to take advantage of these alternate ways to view and pay your monthly invoices instead of relying on the U.S. Postal Service.

Alternate Invoice Viewing:

1. E-mail
2. Online viewing through online portal (culleoka.org)
3. Call office for amount due.
4. Text message
5. Robo call

Alternate Payment Methods:

1. Pay thru online account set-up (Culleoka.org) - Google pay* or Debit/Credit Card*
2. Pay by phone (972-736-2592) - Debit/Credit Card*
3. Pay by Auto Pay – Bank Draft or Debit/Credit Card*
4. Payment in office – Check, Cash, Money Order, Apple Pay*, and Debit/Credit Card*
5. Payment by Drive-thru (South side of Office Building)
6. Payment in Night Drop Box at Drive-thru

We do our best to provide members with the best service possible. We are happy to assist you with the set-up of any of the options listed above.

* Culleoka Water Supply Corporation has entered into an agreement with a credit card company that permits our customers to pay by Credit/Debit card, online or in-person at our office. Please note that **ALL** payments by credit card carry a fee that will be charged to the customer's credit card, whether paid online or in-person at our office. The fee is \$2.05 for all transaction amounts up to \$65.00 ... all transactions greater than \$65.00 will have a fee of 3% of the transaction amount.